

# SIGVORA Maritime

Surveyor Partner Overview - Version 1 | independent professional credential review inside the SIGVORA trust network

## THE ROLE IN SIGVORA

**The SIGVORA Surveyor is a qualified independent credential reviewer used when the original issuing source cannot directly verify a document. The Surveyor adds a controlled professional review layer - without replacing the Training Center, issuing authority, flag state, statutory body or original certificate.**

## A clear verification hierarchy

The system should distinguish source verification from independent professional review. Both can add trust, but they are not the same claim and should never be displayed as if they were.

### 1. ISSUER VERIFIED

Where available, the original Training Center or issuing organisation confirms its own credential. This is the preferred source route.

### 2. SURVEYOR REVIEWED

If direct issuer verification is unavailable, an approved Surveyor may independently assess authenticity indicators and supporting evidence within their authorised scope.

### 3. PENDING / UNVERIFIED

Until a qualified review is completed, the record remains clearly marked as pending or unverified. No crew member can self-assign verified status.

## How a Surveyor case should work

### 1. Upload

Crew member or authorised partner uploads the document and supporting evidence.

### 2. Route

SIGVORA first identifies whether the original issuer can verify the credential.

### 3. Match

If not, the case can be offered to an approved Surveyor whose verified qualifications match the category.

### 4. Review

Surveyor examines the evidence, may request clarification, and records a reasoned outcome.

### 5. Record

Status, reviewer, date, scope and decision history are linked to the credential for authorised use.

## What a Surveyor may confirm - and what they may not

### Within the authorised scope

Review authenticity indicators and supporting evidence. Check internal consistency, document details, visible security or formatting indicators, supporting records and other evidence available for the case.

Record a professional assessment. The result is linked to the Surveyor, their verified qualification, review date, scope and rationale.

### Important boundary

A Surveyor should not claim to be the original issuer. Unless the issuing source has directly confirmed the credential, the status should state that it was independently reviewed rather than issuer-verified.

No self-verification. Crew members cannot assign verified status to their own uploads, and conflicts of interest should prevent a Surveyor from taking a case.

## WHY THIS MATTERS

**When the original source is available, verification should go back to that source. When it is not, SIGVORA can still provide a transparent, accountable second route: a qualified human reviewer whose identity, credentials, scope and decision history are visible in the audit trail.**

## The Surveyor Dashboard

The Surveyor should have a dedicated workspace designed around case matching, evidence review, quality control and professional accountability - not a generic inbox.

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| <b>Open verification cases</b><br>See available and assigned requests, document category, urgency and required reviewer scope.                      | <b>Qualification matching</b><br>Only receive cases that match the Surveyor's verified qualifications, experience and authorised review categories.                                                       | <b>Evidence workspace</b><br>View the document, supporting files, credential metadata and relevant case history in one protected environment.                             |
| <b>Request more evidence</b><br>Ask for clearer scans, supporting documentation or additional information before reaching an outcome.               | <b>Decision &amp; rationale</b><br>Record the result, confidence / limitations and a concise professional reason for the decision.                                                                        | <b>Audit trail</b><br>Every action is time-stamped and linked to the reviewer so the verification history remains traceable.                                              |
| <b>My qualifications &amp; scope</b><br>Maintain verified licences, certificates, experience and the categories the Surveyor is approved to review. | <b>Availability &amp; assignments</b><br>Set availability and accept suitable cases. A future assignment-based compensation model can be tested separately; no commercial terms are defined in Version 1. | <b>Messages &amp; escalation</b><br>Communicate securely within SIGVORA and escalate uncertain cases to the issuer, another approved reviewer or SIGVORA quality control. |

## Who could become a SIGVORA Surveyor?

Version 1 assumes an approved Surveyor must first have a verified professional identity and relevant maritime qualifications. Illustrative profiles may include experienced OOWs, Chief Mates, Masters, Captains or other senior maritime professionals. Admission should be category-specific: a Surveyor is only matched to documents they are demonstrably qualified to assess. Exact qualification thresholds, sea-time requirements and permitted document categories still need industry and legal validation.

## Quality and trust protections

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| <b>Conflict checks</b><br>Surveyors declare conflicts and cannot review their own documents or cases where independence is compromised.         | <b>Scoped authority</b><br>Approval is limited to defined credential categories; seniority alone does not create universal verification authority.    | <b>Transparent status labels</b><br>Issuer Verified, Surveyor Reviewed and Pending / Unverified remain visibly distinct throughout the platform. |
| <b>Quality review</b><br>SIGVORA can sample cases, review decision quality and suspend or narrow a Surveyor's scope when standards are not met. | <b>Reputation &amp; track record</b><br>Completed reviews, quality outcomes and contributor history can build a visible professional Surveyor record. | <b>Escalation path</b><br>Unclear or disputed cases can be escalated for second review or returned to the original source whenever possible.     |

### THE SURVEYOR VISION

**Create a trusted network of qualified maritime professionals who can provide accountable independent review when direct source verification is not available - while keeping the original issuer as the preferred authority and preserving a clear audit trail for every decision.**

## Where the product stands

The SIGVORA core concept already separates crew-supplied evidence from independent verification and protected access. The dedicated Surveyor role, qualification-matching rules, status language, case dashboard, quality controls, reputation model and any future compensation mechanism described here are Version 1 product directions for validation with maritime professionals, Training Centers and legal/compliance advisers before production rollout.

Important terminology: "SIGVORA Surveyor" in this concept means an approved independent credential reviewer inside SIGVORA. It does not by itself mean a statutory, flag-state, class or vessel surveyor unless the individual separately holds that recognised qualification.